



**MARIN HEALTHCARE DISTRICT
BOARD OF DIRECTORS**

REGULAR MEETING

**Tuesday, February 14, 2023 @ 5:30 pm
Virtual, via Zoom**

MINUTES

1. Call to Order and Roll Call

Chair Su called the Regular Meeting to order at 5:30 pm.

Board members present: Chair Brian Su, MD; Vice Chair Edward Alfrey, MD; Secretary Ann Sparkman, RN/BSN, JD; Jennifer Rienks, PhD; Samantha Ramirez

Staff present: David Klein, MD, CEO; Eric Brettner, CFO; Colin Leary, General Counsel; Louis Weiner, EA

2. General Public Comment

About 35 members of the public attended virtually, and many offered comments: Lynn Warner, RN; Rebecca Lewis, RN; Katie Grossman, RN; Kris Dougan, RN; Bridget Peterson, RN. They commented on nurse contract negotiations, salary, staffing, scheduling, recruiting and retention, and nursing support staff.

3. Approve Agenda

Dr. Alfrey moved to approve the agenda as presented. Ms. Rienks seconded. **Vote: all ayes.**

4. Move to reconfirm findings under Assembly Bill 2449 and extend Resolution MHD 2022-06 to continue virtual meetings of the Marin Healthcare District

Ms. Rienks moved to reconfirm as presented. Dr. Alfrey seconded. **Vote: all ayes.**

5. Approve Minutes of the Regular Meeting of January 10, 2023

Ms. Rienks moved to approve the minutes as presented. Ms. Sparkman seconded. **Vote: all ayes.**

6. Appointment of District Board Committee Members 2023

A. Finance & Audit Committee

Dr. Su nominated Dr. Alfrey to continue as Chair of the Finance & Audit Committee for 2023, with Ms. Sparkman as member. Each agreed and accepted. Ms. Sparkman moved to approve. Ms. Rienks seconded. **Vote: all ayes.**

B. Lease & Building Committee

Dr. Su nominated Ms. Rienks to continue as Chair of the Lease & Building Committee for 2023, with Ms. Ramirez as member. Each agreed and accepted. Dr. Alfrey moved to approve. Ms. Sparkman seconded. **Vote: all ayes.**

7. Approval of Q3 2022 MarinHealth Medical Center Report of Performance Metrics and Core Services

Dr. Klein presented the report (Tab #3) and noted that all Tier 1 and Tier 2 metrics are in compliance.



Schedule 1: HCAHPS (Patient Satisfaction) – Ms. Lynn Seaver-Forsey (Executive Director of Quality Services) commented. Scores were slightly lower during this period of APeX transition (EHR, Electronic Health Record), common among other hospitals during such transitions, and noted that all areas need improving. Because this quarter still falls within COVID emergency, these scores do not count against us financially by CMS under VBP (Value-Based Purchasing). The next quarter's report in process will show improvement in scores.

Ms. Rienks asked whether nurse morale, if low, may adversely affect scores; Ms. Seaver-Forsey underscored the professionalism of our nursing staff.

Schedule 2: Finances – Dr. Klein noted that EBIDA and operating income are favorable to budget, and that patient volumes are very high.

Schedule 3: Clinical Quality Reporting Metrics – Ms. Seaver-Forsey noted that most all metrics are generally favorable to target or better. Some deficiencies shown are due to very small sample size. Some of the data represents a combination of Paragon (old EHR) and APeX (new EHR) and thus cannot be submitted to CMS due to file format incompatibilities; this is allowed by CMS.

Schedule 4: Community Benefit Summary – Community benefit YTD total is about \$125M. These costs and values are budgeted.

Schedule 5: Nursing Turnover – Turnover is slightly increased. We have hired about 30 new grad nurses in 2022. Dr. Klein noted that labor shortages are a problem industry-wide.

Schedule 6: Ambulance Diversion – Record volumes in Emergency resulted in increases in diversion.

Chair Su asked for a motion to approve the Report. Dr. Alfrey moved to approve the Report as presented. Ms. Sparkman seconded. **Vote: all ayes.**

8. Committee Reports

A. Finance & Audit Committee

Dr. Alfrey reported that the committee did not meet and there is nothing to report.

B. Lease & Building Committee

Ms. Rienks reported that the committee met on January 23 and is planning the next seminar on the topic of adolescent eating disorders. They also discussed planning for involvement in community outreach programs.

9. Reports

A. Hospital CEO's Report

Dr. Klein reported. S&P has affirmed our bond rating as Stable.

The hospital's financial position at year-end is favorable to budget.

Patient volumes continue to be very high. Work continues to expand hospital unit areas to accommodate for more patients.

More new doctors are coming on board including cardiothoracic surgeons and various specialty orthopedic surgeons.

The Medical Network is expanding, including dermatology in new offices, and podiatry.

Expansion into Petaluma includes a multi-specialty outpatient facility. OB services are potentially being curtailed in Petaluma and some of our doctors are stepping in to provide care; we anticipate deliveries will increase here.

Planning continues for costing and financing for the new Ambulatory Services Building on campus, including a second parking structure.

Hybrid OR is on schedule to open this summer.



Space for outpatient behavioral health was recently dedicated, funded by generous philanthropy, supporting intensive adolescent and adult outpatient care, and includes a new garden.

The hospital went 550 days without a serious patient safety event, an extraordinary marker of the culture of safety.

Ms. Seaver-Forsey addressed the Leapfrog scores and methodology. Leapfrog has about 28 different factors in their hospital grading system pulled from different timeframes. Factors include grades such as culture of leadership, structures for patient safety, nursing workforce, hand hygiene, and others, based on grades from late 2021 and early 2022, in which we scored well.

Another section is based on patient satisfaction scores pulled from CMS October 2020-September 2021. Other sections include: Surgical complication scores from CMS July 2018-December 2019; HAI (hospital associated infection rate) from CMS January 2021-December 2021; Mortality rates among high-risk surgical patients, and other adverse events, from CMS 2018-2019.

Dr. Alfrey and Dr. Klein commented on the processes of data collecting and the difficulty of relying on data that is aged and delayed.

Ms. Rienks remarked that our Leapfrog scores had shown to be better some years ago; Ms. Seaver-Forsey noted that current performances are better than reflected in the recent report in question. We participate in other surveys such as Vizient that recently show more favorable results, particularly on patient safety metrics. Dr. Klein added that we did exceptionally well on a recent CDPH quality survey; he will share this data, and other more current data.

B. District CEO's Report

Dr. Klein presented a slide show (on file and posted to the MHD website) of the options of installing a helipad at MarinHealth Medical Center. Details of the consultant's preliminary study include landing loads, EIR requirements, and costs for each of 3 possible locations (in parking lot, atop Oak Pavilion, atop the planned Ambulatory Services Building). Though most costly, the Oak Pavilion option is most practical and best for patient care. Favorable community relations will be critical to this project. Dr. Klein is assembling a team for planning, funding and construction.

Dr. Alfrey expressed strong support for the Oak Pavilion option, to be fulfilled as a priority; the other Board members agreed.

Dr. Su asked for public comment, and Dr. John Maa said that the Marin Medical Society would actively support the project.

C. Chair's and Board Members' Reports

Chair Su had nothing further to report, and there were no further reports from the members.

10. Agenda Suggestions for Future Meetings

Ms. Rienks reiterated the request to address food insecurity in Marin, and that a Marin County official be invited to address it to the Board. Ms. Sparkman agreed to help organize this.

11. Adjournment

Chair Su adjourned the meeting at 7:03 pm.